

# Exhibit R

# Attorneys' Eyes Only

[To be filed under seal]

**To:** Paul Morgan[Paul.Morgan@mygrande.com]; @OSC[OSC@mygrande.com]; Robert Creel[Robert.Creel@mygrande.com]  
**From:** William Rannefeld  
**Sent:** Tue 3/22/2016 2:23:32 PM  
**Importance:** Normal  
**Subject:** RE: [abuse@grandecom.com #1585298] Notice of Claimed Infringement - Case ID 413176005  
**Received:** Tue 3/22/2016 2:23:33 PM

Paul,

This is an email generated from our abuse system.  
I'm not sure why most of the email is random numbers and letters.  
I pulled up the actual abuse ticket and it is also random numbers and letters.

I can tell you that they got an abuse ticket for downloading/sharing The Godfather: Part II.  
They need to find out who on their network has downloaded the video and is sharing it and remove it.  
They can also attempt to block the common ports that are used for sharing these types of files.

If you have any more questions let me know,

William Rannefeld | OSC TECHNICIAN I  
(866) 218-2555 | ENTERPRISESUPPORT@MYGRANDE.COM  
GRANDE COMMUNICATIONS NETWORKS

-----Original Message-----

**From:** Paul Morgan  
**Sent:** Tuesday, March 22, 2016 9:17 AM  
**To:** @OSC; Robert Creel  
**Subject:** FW: [abuse@grandecom.com #1585298] Notice of Claimed Infringement - Case ID 413176005

All,

Was a abuse ticket created for Grifols or Biomat? See below e-mail chain. Is this legit or what is it about.  
There IT guy e-mailed me this today asking what is going on?

Paul Morgan  
512-287-0212 Direct  
512-220-0045 e-fax  
Paul.Morgan@mygrande.com

-----Original Message-----

**From:** Pattee, David [mailto:david.pattee@grifols.com]  
**Sent:** Tuesday, March 22, 2016 8:43 AM  
**To:** Paul Morgan; Chris.Doyle@mygrande.com  
**Cc:** May, Michelle; Jimenez, Alejandro  
**Subject:** FW: [abuse@grandecom.com #1585298] Notice of Claimed Infringement - Case ID 413176005

Paul and Chris,

Can you clarify the abuse email below that we received from Grande?

David Pattee

(512) 220-0754 (office)  
(323) 217-7404 (mobile)

-----Original Message-----

From: Chiu, Ronald  
Sent: Monday, March 21, 2016 6:36 PM  
To: May, Michelle; Pattee, David  
Cc: Davis, Daniel; Terpening, Robert  
Subject: FW: [abuse@grandecom.com #1585298] Notice of Claimed Infringement - Case ID 413176005

Hi Michelle, David,

I don't know what this abuse email is about from Grande Communication. What I know is the internet Grande service provider for both Austin and San Marcos.

Would you be able help find out?

Thanks, R

-----Original Message-----

From: abuse@grandecom.com [mailto:abuse@grandecom.com]  
Sent: Monday, March 21, 2016 8:27 AM  
To: Chiu, Ronald  
Subject: [abuse@grandecom.com #1585298] Notice of Claimed Infringement - Case ID 413176005

-----BEGIN PGP SIGNED MESSAGE-----

Hash: SHA1

Hello,

This message has been automatically generated in response to the creation of an abuse ticket regarding:

"[abuse@grandecom.com #1585298] Notice of Claimed Infringement - Case ID 413176005"

Please include the string:

[abuse@grandecom.com #1585298]

in the subject line of all future correspondence about this issue.

The following complaint or abuse incident was received by Grande Communications and is being forwarded to you for review. Please investigate the incident and take any actions you find appropriate. If you have any questions or comments regarding this report please direct them to abuse@grandecom.com.

Thank you,  
Grande Abuse  
abuse@grandecom.com

--original message--

Return-Path: <notices.p2p@ip-echelon.com>  
Received: from mx5ag.ip-echelon.com (mx5ag.ip-echelon.com [72.34.251.187])  
by mxin03.isn.net (8.14.4/8.14.4) with ESMTP id u2FGcgLK011360



for <abuse@grandecom.com>; Tue, 15 Mar 2016 11:38:42 -0500  
 X-Virus-Status: Clean  
 X-Virus-Scanned: clamav-milter 0.98.4 at av02.lsn.net  
 Content-Type: multipart/related;  
 boundary="=====6159638810280494546=="  
 MIME-Version: 1.0  
 Subject: Notice of Claimed Infringement - Case ID 413176005  
 From: IP-Echelon Compliance <notices.p2p@ip-echelon.com>  
 To: abuse@grandecom.com  
 Content-Transfer-Encoding: base64  
 Auto-Submitted: auto-generated  
 X-Notice-ID: 413176005  
 X-Originator: notices.p2p@ip-echelon.com  
 X-Message-ID: a7f73528-50a2-41c5-9ba9-70734a93243a@ip-echelon.com  
 Reply-To: notices.p2p@ip-echelon.com  
 Message-Id: a7f73528-50a2-41c5-9ba9-70734a93243a@ip-echelon.com  
 Content-Type: multipart/related;  
 boundary="=====6159638810280494546=="  
 X-Mail-From: notices.p2p@ip-echelon.com  
 Date: Tue, 15 Mar 2016 16:35:58 +0000

Notice of Claimed Infringement - Case ID 413176005

- =====6159638810280494546==

Content-Type: text/plain; charset="utf-8"

MIME-Version: 1.0

Content-Transfer-Encoding: base64

LS0tLS1CRUdJTiBQR1AgU0IHTkVEIE1FU1NBR0U0tLS0tLQpIYXNoOiBTSEExCgpOb3RpY2UgSUQ6  
 IDQxMzE3NjAwNQpOb3RpY2UgRGF0ZTogMjAxNi0wMy0xNVQxNj0zNT01OFoKCKdyYW5kZSBDb21t  
 dW5pY2F0aW9ucwoKRGVhcmBTaXIgb3IgTWFKYU06CgpXZSBhcmUgY29udGFjdGluZyB5b3Ugb24g  
 YmVoYWxmbG9mLFBhcmFtb3VudCBQaWN0dXJlcyBDb3Jwb3JhdGlvbiAoUGFyYW1vdW50KS4glFVu  
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 aGF0IGlzlGV4Y2x1c2I2ZWx5IG93bmVklGJ5IFBhcmFtb3VudC4KCKlQLUVjaGVsb24gaGFzIGFg  
 Z29vZCBmYW0aCBiZWxpZWYgdGhhdCB0aGUgUGFyYW1vdW50IHZpZGVvIGNvbnRlbnQgdGhhdCB  
 p  
 cyBkZXNjcmliZWQgaW4gdGh1IGJlbG93IHJlcG9ydCB0YXMGbm90IGJlZW4gYXV0aG9yaXplZCBm  
 b3Jlc2hhcmUyBvciBkaXN0cmliXHRpb24gYnkgdGh1IGNvcHlyaWdodCBvd25lcwgaXRzIGFn  
 ZW50LCBvciB0aGUgGF3LiAgSSBhbHNvIGFzc2VydCB0aGF0IHROZSBpbmZvcmlhdGlvbiBjb250  
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 L29yIEIQLGFkZHI3Mgb3duZXIgcmluZmVudC4KCKlQLUVjaGVsb24gaGFzIGFg  
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 dGhpcyBub3RpY2U0aW5kZSBDb21tdW5pY2F0aW9ucyBzaG91bGQgbm90IGRlc3Ryb3kgYW55  
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 aGlsZSBkaXNhYmVudC4KCKlQLUVjaGVsb24gaGFzIGFgY2VzcywgaXJyZXNwZW50aXZlIG9mIGFueSBkb2N1bWVw  
 dCBYXRIbnRpb24gb3JlY29ycG9yYXRlIHByb3BlcnR5LgoKSW4gY29udHJhcnkuCgpQbGVhc2Ug







